Insert Practice letterhead or logo here

**The FreeStyle Libre 2 system Invitation Letter**

Dear Patient,

You have been identified as being eligible for the NHS funded FreeStyle Libre 2 Plus sensor to monitor your glucose levels and replace routine finger prick testing1 for self-management of diabetes.

If you want to know more about the system, you can watch a short video here <https://www.youtube.com/watch?v=Wl1SUTayWqY>

**Important - What you need to do next…**

We would like to invite you to be trained and started on the FreeStyle Libre 2 system in a face-to-face clinic. Please attend the training event as detailed below. If you are unable to attend, please contact your GP practice to organise an alternative date.

Insert time, date, and location



In advance of attending your training, please download the FreeStyle LibreLink\* app from the Apple App Store or Google Play using the QR code. If you don’t have a smartphone, you will be offered a free of charge FreeStyle Libre 2 reader◊ as part of your training.

Kind regards

Insert GP surgery name and contact telephone number

**Optional** -To connect and share your glucose data with the practice - Open FreeStyle LibreLink App > Menu > Connected Apps > LibreView (connect) > Connect to a Practice > Enter Practice ID (insert practice ID)

For FreeStyle Libre 2 reader◊ users - Visit [www.LibreView.com](http://www.LibreView.com) to sign up/sign in *>* Click on the three little lines in the top right of the screen *>* Account Settings *>* My Practices *>* Enter Practice ID (insert) and click on Add.

**Abbott Customer Care Team (product manufacture)**

General enquiries: 0800 170 1177 (Mon-Fri 8:00am – 8:00pm, Sat 9:00am – 5:00pm)

Digital Health Solutions (FreeStyle LibreLink, LibreLinkUp and LibreView): 0800 612 3006 (Mon-Fri 8:00am – 5:30pm)

Product image is for illustrative purposes only. Not real patient or data.

**1.** Finger pricks are required if your glucose readings and alarms do not match symptoms or expectations. \*The FreeStyle LibreLink app is only compatible with certain mobile devices and operating systems. Please check the website for more information about device compatibility before using the app. Sharing of glucose data requires registration with LibreView. The user’s device must have internet connectivity for glucose data to automatically upload to LibreView. ◊ Patients choose which device they want to receive alarms: FreeStyle Libre 2 reader or FreeStyle LibreLink app. They must start their FreeStyle Libre 2 plus sensor with that selected device. Once the patient scans their FreeStyle Libre 2 plus sensor with that device, they can receive alarms only on that device. The FreeStyle LibreLink app and FreeStyle Libre 2 reader do not share data with each other and you will need to scan both devices to get your glucose readings.